

# Standard Terms & Conditions

***Lincoln Court, Washington Street, Bolton. BL3 5EZ.***

1. The placing of an order expresses acceptance of these Standard Terms and Conditions of Trading unless agreed otherwise in advance.
2. All prices quoted are ex-works and subject to carriage and VAT.
3. Orders less than £50 are subject to a £5 surcharge.
4. Orders between £50 and £250 are delivered for £10 on a 2-3 day service and £12 for next day dispatch.
5. Orders over £250 are free of charge on a 2-3 day service and £5 for next day dispatch.
6. Dispatch with customers own paperwork is free of charge, standard delivery rates apply.
7. Terms are strictly net 30 days. A 5% deductible surcharge is added to each invoice, which becomes payable once the standard term has been exceeded.
8. All claims for non-delivery must be made within 7 days.
9. All claims for shortages or damage in transit must be made within 3 days of the goods being received.
10. Pluss Converting will use its best endeavours to ensure that orders are completed and Dispatched on the day of receipt of order unless otherwise specified. Orders of the Graphics range may be sent directly from Rauch in Germany and will take 3 days. Special sizes will take up to 10 days to manufacture and will be dispatched as soon as possible.
11. Should items required be out of stock, Pluss Converting will despatch the items ordered on the same day as they are received into the warehouse.
12. Returned goods will only be accepted with the prior authorisation of Pluss Converting, our goods return number (GRN) on the return paperwork and must be securely packaged and in a saleable condition for full credit, minus a 10% administration fee, to be considered. Pluss Converting reserves the right at all times to refuse the return of goods or to limit any credit given.
13. No liability will be accepted for any claim or loss or damage for whatever reason greater than the value of the goods supplied.
14. Goods remain the property of Pluss Converting until such time as they are paid for in full. In the event of a customer being unable to pay in full, Pluss Converting reserves the right to enter a customer's premises and repossess the goods in question.
15. Pluss Converting reserves the right at all times to alter any prices or withdraw any offers made without prior notice.